



**Froedtert  
Menomonee Falls Hospital**

# Implementation Strategy

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Community Health Improvement Plan

Froedtert Menomonee Falls Hospital  
(Community Memorial Hospital of Menomonee  
Falls, Inc.)

Fiscal Year 2019 - 2021

Approved by Froedtert Menomonee Falls Hospital Board of Directors on 11/24/2020

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# Froedtert Menomonee Falls Hospital Community Service Area

## Overview

Froedtert & the Medical College of Wisconsin Community Memorial Hospital of Menomonee Falls (also known and doing business as “Froedtert Menomonee Falls Hospital”), founded in 1964 by the citizens of Menomonee Falls and surrounding communities, is a full-service hospital that specializes in cancer care, heart and vascular care, orthopaedics, women’s health and advanced surgical procedures. Froedtert Menomonee Falls Hospital is part of the Froedtert & MCW health care network, which includes Froedtert Hospital in Milwaukee, eastern Wisconsin's only academic medical center; hospitals in Kenosha, Pleasant Prairie and West Bend; and more than 40 primary and specialty care health centers and clinics.

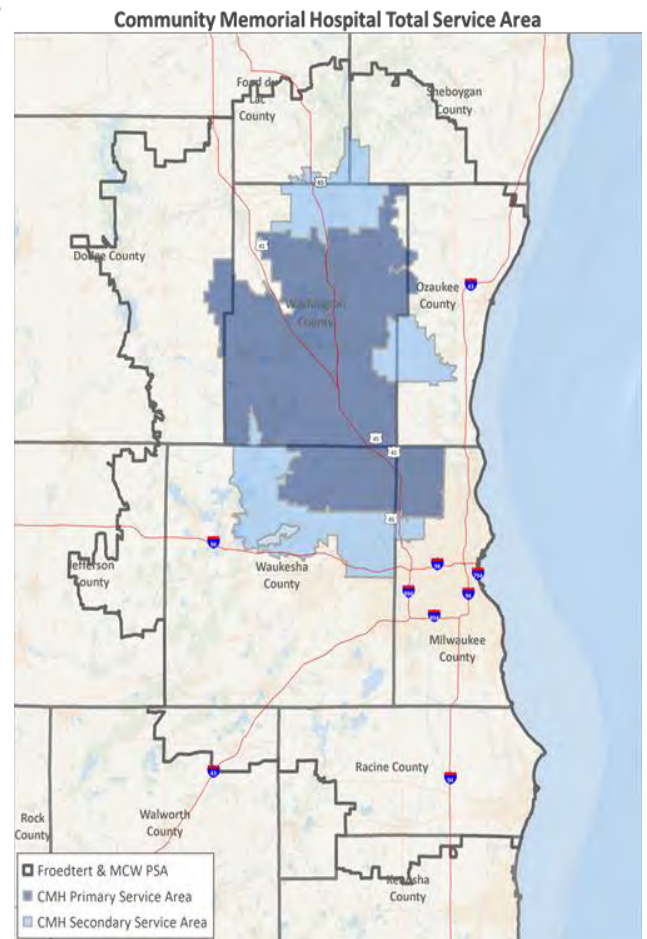
## Mission Statement

Froedtert & the Medical College of Wisconsin advance the health of the people of the diverse communities we serve through exceptional care enhanced by innovation and discovery.

## Service Area and Demographics

For the purpose of the Community Health Needs Assessment, the community is defined as Northeast Waukesha County and Germantown because we derive 73% of discharges occur from this geography. All programs, activities, and partnerships under the CHNA will be delivered in Waukesha County. However, Froedtert Menomonee Falls Hospital’s total service area consists of Waukesha County as well as zip codes in southern Washington County and western Milwaukee County. Froedtert Menomonee Falls Hospital determines its primary and secondary service areas by completing an annual review and analysis of hospital discharges and market share according to various determinants.

The map reflects the 25 zip codes – 53005 (Brookfield), 53007 (Butler), 53012 (Cedarburg), 53017 (Colgate), 53022 (Germantown), 53027 (Hartford), 53029 (Hartland), 53033 (Hubertus), 53037 (Jackson), 53040 (Kewaskum), 53045 (Brookfield), 53046 (Lannon), 53051 (Menomonee Falls), 53072 (Pewaukee), 53076 (Richfield), 53086 (Slinger), 53089 (Sussex), 53090 (West Bend), 53095 (West Bend), 53122 (Elm Grove), 53218 (Milwaukee), 53222 (Milwaukee), 53223 (Milwaukee), 53224 (Milwaukee), and 53225 (Milwaukee).



# Health Needs of the Community

## Community Health Needs Assessment

Froedtert Menomonee Falls Hospital assesses the health needs of the communities it serves through a comprehensive data collection process from a number of key sources. Data and research included information from community members, public health officials, community leaders/experts, and non-profit organizations representing vulnerable populations in our service area. The following information/data sources was collected and taken into consideration for assessing and addressing community health needs:

- Key Informant Interviews
- Community Health Survey
- Community Partner/Agency Reports
- Secondary Data Reports

The CHNA Report and supporting information can be found at <https://www.froedtert.com/community-engagement>.

## Significant Identified Community Health Needs in Waukesha County

<b>Priorities across the CHNA Health Survey, Stakeholder Interviews and Secondary Data Reports</b>
<b>Access to Health Care</b>
<b>Alcohol and Other Drug Use</b>
<b>Chronic Disease</b>
<b>Obesity</b>
<b>Mental Health</b>
<b>Nutrition</b>
<b>Physical Activity</b>
<b>Tobacco</b>
<b>Oral Health</b>

## Froedtert Menomonee Falls Hospital Summary of Implementation Strategy

### Implementation Plan Development/Selection Process

Froedtert Menomonee Falls Hospital’s Community Engagement strategies are guided by the Community Outreach Steering Committee (COSC) (**Appendix A**) which is a subcommittee of the hospital’s Board of Directors. The COSC actualizes the mission of Froedtert Menomonee Falls Hospital through community engagement activities that improve the quality of life and enhance wellness resources which meet identified comprehensive health needs of the communities served. The Community Outreach Steering Committee is appointed annually by the hospital president and is advisory to the FMF Board and Administration. Membership appointments are made each June with members serving one year terms. The COSC meets quarterly and is composed of hospital and board representatives plus community members representing the various constituencies of the total service area. Functions include:

- Provide a leadership role in advocating community wide responses to health care needs in the community
- Facilitate and support community and health care partnerships

- Envision, assess and guide new community benefit opportunities
- Identify and describe unmet health needs
- Promote universal access to health care

Under the direction of the Community Engagement Leadership Team and trained meeting facilitator; the CHNA planning process included five steps in developing the Implementation Plan:

1. Reviewed the 2017 Community Health Needs Assessment results for identification and prioritization of community health needs (Waukesha and Germantown in Washington County)
2. Reviewed Impact 211 Data, Community Outreach Health Clinic Data, United Way ALICE report for Waukesha and Washington Counties
3. Reviewed previous CHNA/Implementation Plan priorities, programs and results
4. Reviewed current hospital and community health improvement initiatives and strategies
5. Ranked and selected priority areas
6. Select evidence-based strategies, partnerships and programs to address community health needs

After the facilitated workout session in March 2018, based on the information from all the CHNA data collection sources, the most significant health needs were identified as:

- Access to Care and Resource Navigation;
- Chronic Disease Management;
- Mental Health Services;
- Nutrition, Obesity and Physical Activity;
- Oral Health; and
- Alcohol, Drug, Tobacco Abuse.

To identify the top priorities among the significant health needs identified, members of the Community Outreach Steering Committee were asked to rate each priority based on the following criteria: feasibility of Froedtert Menomonee Falls Hospital to address the need (direct programs, clinical strengths and dedicated resources), alignment with Froedtert Health’s strategic priorities, current or potential community partners/coalitions and each need has achievable and measurable outcomes. Of those significant health needs categories, four overarching themes were identified as the focus for Froedtert Menomonee Falls Hospital’s Implementation Plan for fiscal 2019 – 2021:

- Access to Health Care Services and Navigation of Community Resources
- Mental Health/Alcohol and Other Drug Abuse
- Chronic Disease Prevention and Management
  - Cancer
  - Nutrition and Physical Activity

### **Priority Areas Not Addressed**

**Tobacco Use:** Froedtert Menomonee Falls Hospital supports the Multi-Jurisdictional Coalition of Tobacco Free Community Partnership Dodge, Jefferson and Waukesha Counties.

### **Implementation Strategy Evaluation**

Froedtert Menomonee Falls Hospital’s Community Engagement team along with the Community Outreach Steering Committee will regularly monitor and report on progress towards the Implementation Strategy objectives and provide quarterly reports to the Hospital’s Board of Directors and health system’s Community Engagement Steering Committee. Additional progress on the Implementation Plan will be reported annually through the hospital’s IRS Form 990 Schedule H filing and other reporting sources associated with strategic partners and community coalitions.

## Froedtert Menomonee Falls Hospital CHNA Implementation Strategy

<b>Program/Initiative:</b>	Community Outreach Health Clinic
<b>CHNA Area of Focus:</b>	<ul style="list-style-type: none"> <li>• Access to Health Services and Navigation of Community Resources</li> <li>• Chronic Disease Prevention and Management</li> <li>• Mental Health/AODA</li> </ul>
<b>CHNA Community Health Need/Rationale:</b>	<ul style="list-style-type: none"> <li>• 7% of Waukesha County residents uninsured</li> <li>• 17% of Waukesha County residents did not seek medical care due to cost</li> <li>• 12% of population reported having unmet care in past 12 months</li> <li>• 11% of population did not take medications due to cost</li> </ul>
<b>Goal:</b> Expand assistance and support of the Community Outreach Health Clinic to improve access to healthcare for uninsured and underinsured populations.	
<b>Objective:</b> Continue the support of Community Outreach Health Clinic and community stakeholders to increase access to preventative and primary care, improve quality and reduce costs	
<b>Actions the hospital intends to take to address the health need:</b>	
<ul style="list-style-type: none"> <li>• Continue referral process for uninsured/underinsured populations from FMF to Community Outreach Health Clinic</li> <li>• Provide ancillary/specialty care services for COHC patients</li> <li>• Screen uninsured patients for financial assistance programs (Marketplace, BadgerCare etc.) including Froedtert Health's Financial Assistance Program</li> <li>• Provide financial support for clinic operations and functions</li> <li>• Screen patients for underlying AODA/Mental Health Conditions</li> <li>• Provide behavioral health coaching and referral to community services</li> </ul>	
<b>Anticipated impact of these actions:</b>	
<ul style="list-style-type: none"> <li>• Reduce unnecessary healthcare costs</li> <li>• Reduce health disparities</li> <li>• Strengthen community capacity and collaboration for shared responsibility to address unmet health needs</li> </ul>	
<b>Plan to evaluate the impact:</b>	
<ul style="list-style-type: none"> <li>• Number of Froedtert Menomonee Falls Hospital referrals to Community Outreach Health Clinic</li> <li>• Number of patients served at Community Outreach Health Clinic</li> <li>• Quality of care and service needs met through United Way Patient Impact Survey</li> <li>• Number of donated ancillary services provided by Froedtert Menomonee Falls Hospital and Froedtert &amp; MCW Community Physicians Health Centers</li> <li>• Internal data tracking preventable emergency department visits and readmissions</li> </ul>	
<b>Froedtert Menomonee Falls Hospital Resources:</b>	
<ul style="list-style-type: none"> <li>• Organizational support through Froedtert Menomonee Falls Hospital and Froedtert Health</li> <li>• Philanthropic support from Froedtert Menomonee Falls Hospital Foundation</li> <li>• Froedtert &amp; MCW Community Physicians</li> <li>• Financial Counselors</li> </ul>	
<b>Froedtert Menomonee Falls Hospital Collaborative Partners:</b>	
<ul style="list-style-type: none"> <li>• Addiction Resource Council – Partner to promote and access alcohol and drug abuse services to underserved populations</li> <li>• Waukesha County Community Dental Clinic – Partner to promote and access dental care services to underserved populations</li> <li>• United Way of Greater Milwaukee and Waukesha County – Provides funding to address priority health needs</li> </ul>	

<b>Program/Initiative:</b>	FMF Family Medicine Residency Program
<b>CHNA Area of Focus:</b>	Access to Care and Navigation/Chronic Disease Prevention and Management
<b>CHNA Community Health Need/Rationale:</b>	<ul style="list-style-type: none"> <li>• 31% of Waukesha County residents reported having High Blood Pressure</li> <li>• 26% of Waukesha County residents reported having High Blood Cholesterol</li> <li>• 12% of Waukesha County residents reported having Heart Disease or related condition</li> <li>• 7% of Waukesha County residents uninsured</li> <li>• 17% of Waukesha County residents did not seek medical care due to cost</li> <li>• 12% of population reported having unmet care in past 12 months</li> </ul>
<b>Goal:</b>	<ul style="list-style-type: none"> <li>• Improve primary care access to Waukesha and Washington County Residents</li> <li>• Train physicians who will provide advocacy, representation and leadership for the specialty of Family Medicine</li> </ul>
<b>Objective:</b>	<ul style="list-style-type: none"> <li>• Expand access to care and healthcare services to vulnerable populations in Waukesha and Washington County</li> <li>• Develop skills in new physicians around team development, continuity of care, collaboration, and leadership needed for effective team-based care</li> </ul>
<b>Actions the hospital intends to take to address the health need:</b>	<ul style="list-style-type: none"> <li>• Provide access to care with family practice residents</li> <li>• Provide paths to improve access to underserved populations in Waukesha and Washington County</li> </ul>
<b>Anticipated impact of these actions:</b>	<ul style="list-style-type: none"> <li>• Improve access to care to vulnerable populations</li> <li>• Reduce unnecessary health care costs</li> </ul>
<b>Plan to evaluate the impact:</b>	<ul style="list-style-type: none"> <li>• Quality of care scores</li> <li>• Patient satisfaction scores</li> <li>• Number of patient visits</li> <li>• Number of patient referrals to community resources</li> </ul>
<b>Froedtert Menomonee Falls Hospital Resources</b>	<ul style="list-style-type: none"> <li>• Community engagement staff</li> <li>• Froedtert &amp; MCW Community Physicians</li> </ul>
<b>Froedtert Menomonee Falls Hospital Collaborative Partners:</b>	<ul style="list-style-type: none"> <li>• Medical College of Wisconsin – Partner on faculty</li> <li>• Waukesha County Community Dental Clinic - Partner to promote and access dental care services to underserved populations</li> <li>• Community Outreach Health Clinic – Partner to promote and access healthcare services to underserved populations</li> </ul>

<b>Program/Initiative:</b>	Waukesha County Community Dental Clinic – Menomonee Falls
<b>CHNA Area of Focus:</b>	Access to Health Services and Navigation of Community Resources
<b>CHNA Community Health Need/Rationale:</b>	<ul style="list-style-type: none"> <li>• 17% of Waukesha County residents delayed/did not seek care due to cost</li> <li>• 7% of Waukesha County Residents had unmet dental care in past 12 months</li> <li>• 2% of Waukesha County Children in Household did not receive dental or medical care in past 12 months</li> </ul>
<b>Goal:</b>	Improve access to basic and preventative dental care for uninsured and underinsured children and adults residing in Froedtert Menomonee Falls Hospital’s service area
<b>Objective:</b>	Support WCCDC’s Menomonee Falls Dental Clinic to increase access to preventative and general dentistry and reduce unnecessary emergency room utilization for oral health needs
<b>Actions the hospital intends to take to address the health need:</b>	<ul style="list-style-type: none"> <li>• Education and awareness of dental clinic with community partners and agencies</li> <li>• Develop referral process with Community Outreach Health Clinic, Emergency Department and Family Medicine Residency Program</li> <li>• Promote Froedtert Health Classes and Screenings with WCCDC patients – especially those with chronic conditions</li> </ul>
<b>Anticipated impact of these actions:</b>	<ul style="list-style-type: none"> <li>• Reduce unnecessary health care costs and emergency room utilization</li> <li>• Treat and reduce periodontal disease for those with chronic conditions</li> <li>• Reduce school absenteeism for children suffering for oral health conditions/pain</li> <li>• Increase positive oral health education to parents and families with children</li> </ul>
<b>Plan to evaluate the impact:</b>	<ul style="list-style-type: none"> <li>• Number of patient visits (uninsured, gov’t sponsored healthcare, demographic etc.)</li> <li>• Number of referrals to Outreach Clinic and Family Medicine Residency Program</li> <li>• Number of successful hygiene visits</li> </ul>
<b>Froedtert Menomonee Falls Hospital Resources:</b>	<ul style="list-style-type: none"> <li>• Executive to serve on WCCDC Board of Directors</li> <li>• Financial support through Froedtert Health Community Gift</li> <li>• Froedtert &amp; MCW Community Physicians</li> </ul>
<b>Froedtert Menomonee Falls Hospital Collaborative Partners:</b>	<ul style="list-style-type: none"> <li>• Waukesha County Community Dental Clinic –Partner with non-profit to address priority health needs</li> <li>• Community Outreach Health Clinic – Partner with non-profit to address priority health needs</li> <li>• Washington County Head Start Program – Partner to promote services</li> <li>• Washington and Waukesha County School Districts – Partner to promote services</li> <li>• Menomonee Falls, Sussex and Germantown Food Pantries – Partner to promote services</li> <li>• Churches and Faith-based Organizations – Partner to promote services</li> </ul>



<b>Program/Initiative:</b>	Cancer Care Navigation, Awareness, Prevention and Screenings – Froedtert Menomonee Falls Hospital Cancer Center
<b>CHNA Area of Focus:</b>	<ul style="list-style-type: none"> <li>• Chronic Disease Prevention and Management – Cancer</li> <li>• Nutrition and Physical Activity</li> </ul>
<b>CHNA Community Health Need/Rationale:</b>	<ul style="list-style-type: none"> <li>• Washington and Waukesha County cancer incidence rate is higher than state average</li> <li>• Cancer is leading cause of death in Waukesha and Washington Counties</li> <li>• Difficulty in navigating programs and services in FMF’s service area</li> </ul>
<b>Goal:</b> Decrease the cancer mortality rate in Washington and Waukesha Counties	
<b>Objective:</b> Implement programs to increase cancer awareness, screening and early detection at FMF and organizations across the hospital’s service area	
<b>Actions the hospital intends to take to address the health need:</b>	
<ul style="list-style-type: none"> <li>• Dedicated navigator working with patients receiving care in the FMF Cancer Center and provide assessment and referrals for health system and community resources</li> <li>• Screen all uninsured patients for financial assistance programs through the Marketplace or government sponsored programs</li> <li>• Execute a minimum of two community cancer screening programs per year</li> <li>• Execute quarterly cancer awareness and education events (classes, health fairs, events etc.)</li> </ul>	
<b>Anticipated impact of these actions:</b>	
<ul style="list-style-type: none"> <li>• Increase awareness around importance of prevention and early detection</li> <li>• Improve access and referrals to community resources resulting in better outcomes</li> <li>• Provide diagnosis information and support to patients and caregivers</li> <li>• Increase participation in community cancer screenings – especially at-risk and vulnerable populations</li> </ul>	
<b>Plan to evaluate the impact:</b>	
<ul style="list-style-type: none"> <li>• Number of navigational consults to care</li> <li>• Number of referrals from Nurse Navigators to community resources/programs</li> <li>• Number of individuals screened</li> <li>• Number of abnormalities found during initial screenings and referrals for follow-up care</li> </ul>	
<b>Froedtert Menomonee Falls Hospital Resources:</b>	
<ul style="list-style-type: none"> <li>• FMF Cancer Center Nurses and Clinical Psychologist</li> <li>• Froedtert Menomonee Falls Hospital Foundation</li> <li>• Froedtert &amp; MCW Community Physicians</li> <li>• Froedtert &amp; MCW Cancer Care Network Physicians</li> <li>• Direct Financial Support through Froedtert Health’s Charitable Gifts and Sponsorship Committee</li> </ul>	
<b>Froedtert Menomonee Falls Hospital Collaborative Partners:</b>	
<ul style="list-style-type: none"> <li>• American Cancer Society – Partner to gain resources to implement services</li> <li>• Bobbie Nick Voss Charitable Funds – Partner to promote and access cancer care services to underserved populations</li> <li>• Waukesha County Public Health - Partner to promote cancer care services and increase collaboration with coalitions</li> <li>• Washington County Public Health – Partner to promote cancer care services and increase collaboration with coalitions</li> <li>• YMCA of Greater Waukesha – Promote community education and wellness classes</li> <li>• Wisconsin Athletic Club – Promote community education and wellness classes</li> </ul>	

<b>Program/Initiative:</b>	Community Health Education and Outreach Programs (Living Well Series, Service Line Outreach and Support Groups)
<b>CHNA Area of Focus:</b>	<ul style="list-style-type: none"> <li>• Chronic Disease Prevention and Management</li> <li>• Nutrition and Physical Activity</li> </ul>
<b>CHNA Community Health Need/Rationale:</b>	<ul style="list-style-type: none"> <li>• 33% of Waukesha County residents reported having High Blood Pressure and 26% High Blood Cholesterol</li> <li>• 12% of Waukesha County residents reported having Heart Disease or related condition</li> <li>• 12% of population reported having diabetes</li> <li>• 11% of population did not take medications for their medical condition due to cost</li> </ul>
<b>Goal:</b>	Reduce morbidity and mortality from chronic conditions
<b>Objective:</b>	Increase self-management for individuals living with chronic conditions and reinforce healthy lifestyles to encourage behavior change
<b>Actions the hospital intends to take to address the health need:</b>	<ul style="list-style-type: none"> <li>• Facilitate a minimum of three Living Well with Chronic Conditions/Diabetes programs each year</li> <li>• Deliver evidence-based health screenings and education programs at FMF and in the community at community partner locations and strategic access points</li> <li>• Explore opportunities for enhancing and expanding clinical support groups and community health education programs in community based settings</li> </ul>
<b>Anticipated impact of these actions:</b>	<ul style="list-style-type: none"> <li>• Increase care for individuals suffering from chronic conditions</li> <li>• Increase patient engagement in self-management of chronic conditions</li> <li>• Increase enrollment in Living Well programs in Washington County</li> <li>• Decrease hospital admissions and readmissions</li> </ul>
<b>Plan to evaluate the impact:</b>	<ul style="list-style-type: none"> <li>• Number of participants completing the six week program</li> <li>• Number of participants referred from community partners</li> <li>• Number of hospital admissions and readmissions related to chronic conditions</li> <li>• Number of classes successfully executed</li> </ul>
<b>Froedtert Menomonee Falls Hospital Resources:</b>	<ul style="list-style-type: none"> <li>• Community Engagement Staff – Certified Living Well Instructors</li> <li>• Case Management</li> <li>• Inpatient/Outpatient Departments</li> </ul>
<b>Froedtert Menomonee Falls Hospital Collaborative Partners:</b>	<ul style="list-style-type: none"> <li>• Wisconsin Institute for Healthy Aging – Partner to receive evidence-based programs to implement in community</li> <li>• Waukesha County Aging and Disability Resource Center – Implement community education and wellness classes</li> <li>• Eras Senior Programs Waukesha County – Promotes community education and wellness classes</li> <li>• Menomonee Falls, Sussex and Germantown Food Pantries – Promotes community education and wellness classes</li> <li>• Area Community Education and Recreation Departments – Promotes community education and wellness classes</li> <li>• Silver Spring Neighborhood Center – Promotes community education and wellness classes</li> </ul>

<b>Program/Initiative:</b>	<b>Partnership – Community Based Mental Health/AODA Coalitions</b> <ul style="list-style-type: none"> <li>• Heroin Task Force</li> <li>• Waukesha County CHIPP</li> <li>• Evidence Based Decision Making Model</li> <li>• Every 15 Minutes</li> <li>• Community Drug Collections</li> </ul>
<b>CHNA Area of Focus:</b>	Mental Health/Alcohol and Other Drug Abuse
<b>CHNA Community Health Need/Rationale:</b>	<ul style="list-style-type: none"> <li>• 26% of Waukesha County residents reported binge drinking</li> <li>• 4% of Waukesha County residents reported having a Mental Health Condition</li> <li>• Heroin Overdoses/Deaths</li> <li>• Issues with navigating and accessing Mental Health/AODA treatment services – especially uninsured/underinsured</li> </ul>
<b>Goal:</b> To provide knowledge our community needs and the access necessary for early intervention and continued treatment of mental illness and/or substance abuse	
<b>Objective:</b> Increase community awareness of mental health and alcohol and other drug abuse problems and collaborate for better case management and navigation of treatment	
<b>Actions the hospital intends to take to address the health need:</b>	
<ul style="list-style-type: none"> <li>• Actively participate in Waukesha and Washington County steering committees and project teams</li> <li>• In-kind support of Froedtert Health leaders, staff and physicians with knowledge and expertise in behavioral health</li> <li>• Provide support groups and programs for individuals/family members impacted by mental illness and AODA issues</li> <li>• Provide behavioral health and AODA screenings in the Community Outreach Health Clinic and connect patients and family members with community resources</li> </ul>	
<b>Anticipated impact of these actions:</b>	
<ul style="list-style-type: none"> <li>• Connect individuals and family members with community programs and services</li> <li>• Reduce unnecessary emergency detentions and emergency room/hospital utilization</li> </ul>	
<b>Plan to evaluate the impact:</b>	
<ul style="list-style-type: none"> <li>• Number of individuals screened for behavioral health/AODA issues</li> <li>• Number of referrals to community agencies</li> <li>• Number of referrals made to County Crisis Services</li> </ul>	
<b>Froedtert Menomonee Falls Hospital Resources:</b>	
<ul style="list-style-type: none"> <li>• Froedtert Health leadership/staff</li> <li>• Grant support through the Community Outreach Steering Committee</li> <li>• Froedtert Health Behavioral Health Services</li> </ul>	
<b>Froedtert Menomonee Falls Hospital Collaborative Partners:</b>	
<ul style="list-style-type: none"> <li>• Waukesha County Health and Human Services and Public Health Departments – Lead Agencies – Leads community coalitions to address mental health and AODA</li> <li>• NAMI (Washington and Waukesha Counties) – Supports people with behavioral health efforts</li> <li>• Addiction Resource Council (Waukesha County) – Partner to promote healthcare services and navigation of resources</li> <li>• Germantown School District – Partner to promote mental health and AODA programs</li> <li>• Menomonee Falls Police Department – Partner to promote AODA efforts</li> <li>• School District of Menomonee Falls – Partner to promote mental health and AODA programs</li> </ul>	

In addition to Froedtert & the Medical College of Wisconsin Froedtert Menomonee Falls Hospital's Implementation Strategy, the organization fulfills its mission through other important community engagement activities and partnerships:

- **Healthcare Career Academy** – Job shadowing and education program for Menomonee Falls, Hamilton, Germantown and New Berlin School District students interested in a career in healthcare (Workforce Development and Health Professions Education).
- **Community Outreach Steering Committee Grant Program** – Quarterly grant process that supports programs and projects to area non-profits and coalitions focused on improving health and wellness of Washington and Waukesha County residents (Funding based on identified community needs and outcomes).
- **Sexual Assault Nurse Examiner** – Froedtert Menomonee Falls Hospital employs specially trained registered nurses to provide forensic evaluations, medical assessment and support for victims of sexual assault (Sexual Assault and Violence).
- **Health Professionals Education** – Annual preceptorships, clinical rotations, residencies and job shadows for students attending area high schools, colleges and universities (Workforce Development).
- **Subsidized Flu Clinics** – Through financial support of the Froedtert Menomonee Falls Hospital Foundation, FMF Pharmacists provide free flu shots to underserved populations throughout the hospital's service area at various community access points (Access to Care).
- **Subsidized Transportation** – Vouchers for Froedtert Menomonee Falls Hospital patients at or below 250% Federal Poverty Level needing access to hospital services or post discharge (Access to Care).
- **Community Garden** – Froedtert Menomonee Falls Hospital's on-campus garden provides produce to low-income populations residing in the hospital's service area that may not readily have access to fresh vegetables (Chronic Disease Management).
- **Healthcare Coverage and Enrollment** – Froedtert Health Certified Application Counselors providing enrollment assistance to BadgerCare and Marketplace eligible patients (Access).
- **Annual United Way Employee Giving Campaign** – Annual campaign where Froedtert Menomonee Falls Hospital and Froedtert Health leaders, physicians and staff can donate money or volunteer to help support the United Way of Greater Milwaukee and Waukesha County
- **Froedtert in Action** – Froedtert Health's leadership involvement on Community Boards, Coalitions, Chamber of Commerce and direct Community Health Improvement/Engagement efforts in Washington and Waukesha Counties

## Appendix A: Community Outreach Steering Committee

<b>Name</b>	<b>Title</b>	<b>Organization</b>
Ron Bertieri	Community Member	Menomonee Falls Resident
Mike Bloedorn	Community Member/Community Coalition Volunteer	Menomonee Falls Resident
Carrie Booher	FMF Board Member	Menomonee Falls Resident
Andy Dresang	Director Community Engagement	Froedtert Health
Diane Ehn	Vice President Post-Acute Care	Froedtert Health
Kerry Freiberg	VP Community Engagement	Froedtert Health
David Goldberg MD.	Vice President/Chief Medical Officer	Froedtert Menomonee Falls Hospital
Kathy Klein	FMF Board Member	Washington County Resident
Rebecca Luczaj	Waukesha County Justice Services Coordinator	Waukesha County Human Services
Teri Lux	President Froedtert Menomonee Falls Hospital	Froedtert Menomonee Falls Hospital
Deb McCann	Executive Director of Patient Care Services	Froedtert Menomonee Falls Hospital
Meredith Musaus	Pastor	Holy Cross Lutheran Church
Eric Nelson	Board Chairman, Ex Officio	Fiserv, Inc Menomonee Falls Resident
Randy Newman	Vice President Finance	Froedtert Community Physicians
Renee Ramirez	President/CEO	Waukesha County Community Dental Clinic
Anna Ruzinski	Menomonee Falls Police Chief/COSC Chair/Board Member	Village of Menomonee Falls
Kathleen Sitzberger	Community Member	Germantown Business Owner
Mike Snow	Germantown Police Chief	Germantown Police Department
Laura Westcott	Associate Principal	Hamilton School District
Kathy Young	Director Pupil Services	School District Menomonee Falls